

SAAS product manager

Who we are

BioLizard is a growing consultancy company providing bioinformatics solutions for our customers in biotech, pharma and diagnostics. Typically, a lizard adjusts to its surroundings. That is exactly what we do: we adapt to our customers' data environments! The research field is rapidly becoming more data-driven, where we strive towards offering state-of-the-art bioinformatics, statistical machine learning, and software solutions to help solve our customers' biological questions. Our habitat is the stretch of land where both biologists, informaticians and statisticians, both experts and juniors, both academics and company employees reside.

As a Software as a Service (SaaS) product manager, you will oversee and manage the roadmap of our increasing number of bioinformatics software solutions. The SAAS product manager will work closely with our team of bioinformatics scientists, data engineers, and software developers to ensure the quality of products aimed at supporting our academic and industry customers in their exciting and meaningful research topics such as drug development, immune phenotyping, and whole-genome sequencing.

Keywords

Solution-oriented – Customer empathic – Positive and open-minded – Independent –
Eager to learn – Team player – Innovative mindset

Your tasks

- Set the vision, strategy, and roadmaps for present and future software solutions created or used by BioLizard
- Define a successful product portfolio for BioLizard together with the management team.
- Craft and adapt comprehensive product roadmaps that address market demands and maximize impact of software solutions
- Prepare, maintain, and manage detailed product specification documentation
- Use market research and customer satisfaction surveys to find new ways to enhance our software solutions, to assess competition in the market, and to plan product positioning and customer targeting
- Prioritize customer value and clearly communicate what is required to meet or exceed their expectations
- Work with project management and team leads to plan and deliver qualitative products within time and budget.
- Support pre-sales activities (e.g. trials, proofs-of-concept) to ensure consistent and successful use of existing SAAS applications by our customers
- Provide the management team with clear analyses and reports on product delivery and product performance.

Your profile

- A university degree in computer science, software engineering or similar field.
- Proven ability to create and maintain strong relationships with external and internal partners
- Able to thrive in a dynamic environment, and to be adaptable and nimble

- Strong problem-solving skills, and an ability to adapt and act quickly
- Comfortable with working across multiple different projects, and with diverse teams
- Self-starter, with good time management and prioritization skills
- Excited and able to self-teach and apply new skills
- Fluent in English, with excellent oral and written communication skills

- Customer-centric, with a passion for understanding customers' challenges and the jobs they need done
- 5+ years experience in life sciences or healthcare sector
- Experience with agile software development methodologies
- Willing to travel when the need arises (depending on project)
- Location: Belgium, preferably Ghent, but this is not a must; The Netherlands, France

Job offer

- A challenging and motivating work environment where like-minded people strive towards top-grade results in a continuously evolving research domain
- A personal growth trajectory focusing on self-development and gathering knowledge
- An attractive salary package with additional benefits

Interested? Get in touch!

Human resources – BioLizard

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